

Welcome to Transportation!

Welcome to Valley Community Services Board's Transportation Department. We feel that treatment can lead to healing and we want to make sure you are able to get there! We hope the information in this brochure will help you to learn about the transportation options that your community and our agency have to offer.



Valley Community Services Board

85 Sanger's Lane
Staunton, Virginia 24401

Main Line: 540-887-3200
Emergency Services: 540-885-0866

www.myvalleycsb.org
www.ValleyElink.org



Valley Community Services Board

All Ages



Transportation
Services





Confidentiality

Employees of VCSB adhere to standards of professional ethics, including confidentiality. Your records and information will not be shared with anyone outside of VCSB without your written permission. When Federal or State laws provide for disclosure of information without your permission, we will release records and/or information as well as in emergency situations.



Transportation Services

Welcome to Valley Community Services Board (VCSB). Our mission is to provide a comprehensive array of mental health and substance abuse services within the Counties of Augusta and Highland and the cities of Staunton and Waynesboro.

Community Options

Our Transportation Department believes in treatment, therapy and support. In order for treatment to be successful, you have to be able to get to your appointment. There are many transportation resources that many people do not know about. Here are some of the transportation options that may be available to you!

- Family, Friends, Car Pool
- CATS Bus– Coordinated Area Transport Services– Call for Pick-Up at:
1-800-305-0077
- Staunton Trolley System– stops conveniently placed all over the community!
- Logisticare– Call your insurance provider to see if you are a candidate (Medicaid, VA Premier, etc.)

If all of these options are not possible, then your service provider can refer you to our services.

Qualifying for Services

We have a fixed number of cars and drivers to provide transportation. The first criteria is that you are receiving therapeutic services with Valley CSB. The second is that all other options (left) have been explored and found not to be possible options for you.

Scheduling

Your Valley CSB service provider (nurse, therapist, case manager, etc.) can refer you to be scheduled. We will work with your services provider and you on scheduling and coordinating.

Cancellations

We require to be notified at least one hour before pickup of any cancellations.

Contact & Questions

The Transportation Department can be reached at **540-213-7320**.