

## Community Partners

*The Family Outreach Program  
collaborates with other  
community organizations,  
including:*

- Shenandoah Valley Social Services (DSS)
- Valley Community Services Board (VCSB)
- Career Support Systems (CSS)
- Woodrow Wilson Rehabilitation Center (WWRC)
- Adult Learning Center (ALC)
- Department for Aging and Rehabilitative Services (DARS)
- Central Shenandoah Valley Office on Youth (OOY)



### Valley Community Services Board

85 Sanger's Lane  
Staunton, Virginia 24401

Main Line: 540-887-3200  
Emergency Services: 540-885-0866  
[www.myvalleycsb.org](http://www.myvalleycsb.org)

VCSB does not and shall not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, or military status, in any of its activities or operations.



6/2018

## Valley Community Services Board

Adult Program



Family Outreach  
Program



## Services Provided:

- Assistance obtaining community, medical, dental, pediatric, mental health, domestic violence, and substance abuse services
- Assistance obtaining full or part time employment
- Assistance obtaining a GED/EDP, driver's license, and/or professional certifications
- Assistance with housing needs and transportation
- Budgeting and financial planning
- Job Readiness Skills including job search support, help with interview skills, resume development, vocational testing, etc.
- Referrals available for:
  - ◆ *GED/HSD/EDP*
  - ◆ *Parenting Classes*
  - ◆ *Basic Computer Skills*
  - ◆ *Anger Management*
  - ◆ *Vocational assessments*
  - ◆ *Educational assessments*

# Family Outreach Program

*Welcome to Valley Community Services Board (VCSB) Family Outreach Program. VCSB has partnered with Shenandoah Valley Social Services to provide vocational and general case management services for TANF/VIEW participants. We serve the cities of Staunton, Waynesboro, and Augusta and Highland Counties.*

## History

The Family Outreach Program (FOP) is a Virginia state grant-funded program that began over 10 years ago. The grant funds program staff, as well as services provided for the participants such as: GED tutoring, educational classes, mental health and academic testing, dental care, transportation services, emergency services, in addition to program incentives to keep participants engaged and working toward self sufficiency.

### Family Outreach Program

*Helping those in need to become stable and self sufficient.*

P. O. Box 7, 68 Dick Huff Lane

Verona, VA 24482

Phone: 540-245-5800/ Fax: 540-245-5880

## Referral Process

TANF participants are referred to the Family Outreach Program by their VIEW worker when needs are identified outside the scope of VIEW services. When a person is referred to the FOP, they are scheduled to meet face to face with the Program Coordinator to perform a comprehensive assessment that identifies the needs of the client. At the end of the assessment, a service plan is created with the participant to address these needs. The participant is then assigned to a case manager who works closely with the participant to address the service plan goals.